

1-844-238-2070 Philippine Airlines Leeds Office

For travelers flying with **Philippine Airlines** in the UK, having accurate office and service information is crucial. Whether you need assistance with flight bookings, baggage, refunds, or customer support, the **Philippine Airlines Leeds Office** can help. This guide also covers **Philippine Airlines Headquarters Details**, common services, and customer care for complaints or queries.



Philippine Airlines Leeds Office – Address & Contact Information

Address:

Philippine Airlines Office
Leeds City Centre, West Yorkshire, UK

Phone Number:

 **+1-833-694-0311** (local contact number for inquiries and bookings)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed

Services Offered at Leeds Office:

- Flight bookings and reservations
- Ticket changes and cancellations
- Baggage enquiries, including overweight or special items
- Privilege Club (loyalty program) support

- Customer service for complaints or travel issues
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Philippine Airlines Baggage Allowance

Philippine Airlines provides generous baggage allowances for passengers depending on class and route:

- **Carry-On:** One cabin bag and one personal item per passenger.
- **Checked Baggage:**
 - Economy Class: Typically 30–35 kg, depending on route.
 - Business/First Class: 40–50 kg combined weight.
- **Special Items:** Sports equipment, musical instruments, and oversized baggage handled according to airline policy.

Tips:

- Always verify your allowance when booking, as it may vary based on the fare type and destination.
 - Excess baggage fees may apply for overweight items.
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Refund Status Check

If you have canceled a flight or requested a refund:

- You can check your refund status directly with Philippine Airlines customer service via phone or by visiting the office.
 - Typical processing time for refunds: **7–20 business days**, depending on payment method and travel agent involvement.
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Philippine Airlines Customer Care for Complaints/Comments

Philippine Airlines is committed to providing excellent customer service. Passengers can contact the airline for:

- Flight delays or cancellations
- Lost or delayed baggage
- Refund queries
- Special assistance requests

Contact Options:

- Phone: +1-833-694-0311 (Leeds Office)
- Email or customer care form available through Philippine Airlines official channels

Tips: Keep your ticket or booking reference handy when contacting customer care for faster assistance.



Philippine Airlines Headquarters Details

Headquarters:

Philippine Airlines Tower 1, Airport Road, Doha, Philippine



+1-833-694-0311

The headquarters handles global operations, including administration, flight operations, loyalty programs, and customer service. Philippine Airlines is the flag carrier of Philippine and serves **over 170 destinations worldwide.**



Frequently Asked Questions (FAQs)

1. What are the opening hours of the Philippine Airlines Leeds Office?

Monday–Friday: 9:00 AM – 6:00 PM, Saturday: 10:00 AM – 2:00 PM, Sunday: Closed.

2. How many bags can I carry for free on Philippine Airlines?

Carry-on: One bag + one personal item. Checked baggage depends on class and route (usually 30–50 kg combined).

3. How do I check my refund status?

Visit the office or call customer care to confirm processing. Refunds usually take 7–20 business days.

4. Can I change my ticket at the Leeds office?

Yes, the office handles flight changes, cancellations, and rebookings.

5. Who do I contact for complaints?

Call the Leeds office directly at +1-833-694-0311 or reach customer care through Philippine Airlines channels.

Final Thoughts

For passengers in the UK, the **Philippine Airlines Leeds Office** is a vital hub for all travel needs — from flight bookings and baggage inquiries to refunds and customer service. Always check your **baggage allowance** and keep your booking reference handy when visiting or calling the office.

For global operations, the **Philippine Airlines Headquarters in Doha** ensures smooth services for millions of travelers worldwide.