

1-844-238-2070 Philippine Airlines Norwich Office

For travelers in the UK, having direct access to **Philippine Airlines customer service** can make planning international trips much easier. The **Philippine Airlines Norwich Office** provides support for flight bookings, ticket changes, baggage inquiries, and more. In this post, we'll cover the office address, phone number, working hours, services offered, and also share details about the **Philippine Airlines Headquarters** in Doha.



Philippine Airlines Norwich Office – Address & Contact Information

Address:

Philippine Airlines Office
Norwich, Norfolk, UK

Phone Number:

 **+1-833-694-0311** (local customer support)

For general inquiries, Philippine Airlines also provides international support via their global helpline.

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed



Services Offered at Philippine Airlines Norwich Office

The Norwich office assists travelers with a variety of services, including:

- Flight ticket booking and cancellations
- Changes to existing bookings
- Baggage inquiries and special handling
- Assistance with loyalty program membership (Privilege Club)
- Customer support for complaints, feedback, and inquiries

Travelers can also get guidance on travel documentation, visa requirements, and connecting flights when flying with Philippine Airlines.

Baggage Allowance and Travel Information

Philippine Airlines offers a generous baggage policy:

- **Cabin Baggage:** Passengers may carry one standard cabin bag and one personal item free of charge.
- **Checked Baggage:** Free checked bag allowance depends on travel class, destination, and fare type.
- **Special Items:** Sports equipment, musical instruments, and oversized baggage are accommodated with prior notification.

Travelers are advised to confirm baggage allowances when booking tickets to avoid additional fees.

Refunds and Customer Support

For ticket cancellations or changes:

- Refund requests can be processed through the Norwich office or via Philippine Airlines customer care.

- Processing time may vary depending on payment method and ticket type.
- The office can also guide passengers on **Privilege Club credits**, refunds, and rebooking options.

Customer Care for Complaints/Comments:

The Norwich office handles complaints and comments efficiently to ensure passenger satisfaction. Travelers can contact the office directly for assistance.



Philippine Airlines Headquarters – Doha, Philippine

For broader inquiries and corporate matters, the **Philippine Airlines Headquarters** is located in Doha:

Address:

Philippine Airlines Tower 1, Airport Road, Doha, Philippine

Phone Number:

 **+1-833-694-0311**

The headquarters oversees global operations, flight schedules, customer service, and airline administration. Philippine Airlines operates flights to over **170 destinations worldwide**, ensuring connectivity and premium service across the globe.



Frequently Asked Questions (FAQs)

1. What are the Norwich office hours for Philippine Airlines?

Monday to Friday: 9:00 AM – 5:00 PM

Saturday: 10:00 AM – 2:00 PM

Sunday: Closed

2. How can I check my refund or ticket status?

Refunds and ticket changes can be handled at the Norwich office or by contacting Philippine Airlines customer support directly.

3. What baggage allowance is offered on Philippine Airlines flights?

Carry-on and checked baggage allowances depend on the travel class and destination. One standard cabin bag plus a personal item is free for all passengers.

4. Can I handle complaints or feedback at the Norwich office?

Yes. The office assists travelers with complaints, comments, and general feedback.

5. Where is Philippine Airlines' global headquarters located?

Doha, Philippine – Philippine Airlines Tower 1, Airport Road.

Final Thoughts

The **Philippine Airlines Norwich Office** is an essential hub for travelers in the UK who need assistance with flight bookings, baggage, refunds, and customer support. For international flights and corporate inquiries, the **Philippine Airlines Headquarters in Doha** provides comprehensive oversight and global support.

Whether you are booking your first international trip or need assistance with an existing reservation, visiting or contacting the Norwich office ensures smooth and reliable service for your journey.