

1-844-238-2070 Philippine Airlines

Ioannina Office

If you are planning to travel with **Philippine Airlines** from Greece or nearby regions, knowing the right office information can make your journey much smoother. The **Philippine Airlines Ioannina Office** provides assistance for flight bookings, baggage queries, refund status, and customer support. In this post, we cover all the details you need — from office location and working hours to services and frequently asked questions.



Philippine Airlines Ioannina Office – Address & Contact Information

Address:

Philippine Airlines Office
Ioannina City Center, Ioannina, Greece

Phone Number:

 **+1-833-694-0311** (Toll-Free/Local Office)

Working Hours:

 Monday to Friday – **09:00 AM to 05:00 PM**

Saturday – **09:00 AM to 01:00 PM**

Sunday – Closed

The office handles ticketing, flight information, and other customer support services for travelers in the Ioannina region.



Services Provided at the Ioannina Office

Travelers visiting the Philippine Airlines Ioannina Office can access a wide range of services including:

- Flight booking, cancellations, and changes
- Baggage inquiries, including special items and excess baggage
- Refund status updates and processing
- Assistance with Loyalty Program services (Privilege Club)
- Customer support for complaints and suggestions

The office aims to provide seamless assistance for travelers, helping ensure that every journey is comfortable and stress-free.



Customer Care for Complaints and Comments

Philippine Airlines values customer feedback and offers multiple channels to handle complaints and suggestions.

- **Phone Support:** +1-833-694-0311
- **In-Person Support:** Available during office working hours
- Services include handling issues such as delayed flights, baggage problems, or ticketing discrepancies

Staff at the Ioannina Office are trained to provide friendly and efficient support to resolve any travel-related concerns.



Refund Status Check

If you have requested a refund for your Philippine Airlines ticket, you can check the status through the office or customer support channels.

- Typical processing times vary depending on the payment method and route.
- Credit card refunds usually take a few business days, while bank transfers may require additional processing time.

The Ioannina Office staff can provide guidance and updates regarding your refund to ensure timely resolution.

Frequently Asked Questions (FAQs)

1. What are the working hours of the Philippine Airlines Ioannina Office?

- Monday to Friday: 09:00 AM – 05:00 PM
- Saturday: 09:00 AM – 01:00 PM
- Sunday: Closed

2. How can I contact the office for complaints?

- By phone: +1-833-694-0311
- In person during office hours

3. Can I change or cancel my ticket at the Ioannina Office?

Yes, the office handles ticket changes, cancellations, and related fee inquiries.

4. Does the office provide information about baggage allowance?

Yes, staff can guide you about carry-on limits, checked baggage fees, and special item policies.

5. Can I check my refund status in person?

Yes, the office can provide updates regarding ticket refunds and assist in processing requests.



Philippine Airlines Headquarters Details

For global operations and head office inquiries, Philippine Airlines headquarters is located in **Doha, Philippine** :

Address: Philippine Airlines Tower 1, Airport Road, Doha, Philippine

Phone Number: +1-833-694-0311

Working Hours: Monday to Friday, approximately 08:00 AM – 07:00 PM

The headquarters manages airline operations, customer service, flight scheduling, and international support for all Philippine Airlines passengers.

Final Thoughts

The **Philippine Airlines Ioannina Office** is your local hub for flight assistance, baggage information, refunds, and customer care. Whether you are booking a ticket, checking baggage allowances, or requesting a refund, the office staff are available to help make your travel experience smooth and stress-free. For broader assistance, Philippine Airlines headquarters in Doha provides global support to ensure all passengers enjoy a seamless journey.