November 2023

Dear Resident:

The Metropolitan St. Louis Sewer District (MSD) works to protect the public health and environment through effective wastewater and stormwater management. As part of MSD Project Clear, a long-term effort to reduce basement backups and sewer overflows, MSD is planning a construction project in your neighborhood: Cross Timbers Sanitary Replacement (Project #13163).

You're Invited to a Virtual Public Meeting MSD Project Clear invites you to attend a Zoom virtual public meeting on Tuesday, December 5, 2023, at 6:00 p.m. to learn more about the project, meet the

Construction team, and let us answer any questions you may have. We look forward to a good discussion, and we wanted to provide some tips for navigating this virtual meetina.

VIRTUAL PUBLIC MEETING **December 5, 2023** 6:00 p.m. **Register at** msdprojectclear.org/13163mtg Project Number 13163

First, you don't need to download anything or install an app or even have an internet connection to participate. You can log in from a desktop, handheld device, or even your landline phone.

The best way to participate in the meeting is through a desktop computer or tablet, as you'll be able to see our slides and presenters and type in questions during the meeting.

Registration is required to participate through a computer or tablet. To register, visit msdprojectclear.org/13163mtg. Once you register, you will be sent the meeting link and further instructions on how to attend. If you register with your email, you will also get a reminder sent to you the day before the meeting.

If dialing in by phone, call this number: 312-626-6799 and when prompted, enter the webinar ID: 832 9117 3551 and password: 181004. Participants using the dial-in option will not be able to submit questions during the meeting, however, we invite you to send questions to us via our website at msdprojectclear.org/13163. We look forward to "seeing" you all on December 5! Following the meeting, you will receive a brief survey. If you could take a few minutes to complete the survey, your feedback will assist us in planning future public meetings.

A Clear Solution

MSD Project Clear planners and engineers have designed a new project called Cross Timbers Sanitary Replacement (Project #13163). This project will help reduce basement backups and prevent sewer overflows by installing new wastewater pipe, force main and grinder pump stations.

Additional information on the project can be found by visiting msdprojectclear.org/13163. We appreciate your cooperation as we work together to improve water quality and reduce basement backups in your neighborhood.

Sincerely,

Gerald Allen MSD Construction Supervisor, Engineering Department 314-768-6381 gallen@stlmsd.com



wastewater + stormwater