

May 2025



Dear Resident:

The Metropolitan St. Louis Sewer District (MSD) works to protect the public health and environment through effective wastewater and stormwater management. As part of MSD Project Clear, an ongoing effort to ensure dependable service to our customers, MSD is planning a construction project in your neighborhood: **McCutcheon and Thorndell Sanitary Relief (Project #12346)**.

### You're Invited to a Virtual Public Meeting

MSD Project Clear invites you to attend a Zoom virtual public meeting on Wednesday, May 28, 2024, at 6:00 p.m. to learn more about the project, meet the Design team, and let us answer any questions you may have. We look forward to a good discussion, and we wanted to provide some tips for navigating this virtual meeting.

First, you don't need to download anything or install an app or even have an internet connection to participate. You can log in from a desktop, handheld device, or even your landline phone.

The best way to participate in the meeting is through a desktop computer or tablet, as you'll be able to see our slides and presenters and type in questions during the meeting.

**Registration is required** to participate through a computer or tablet. To register, visit **[msdprojectclear.org/12346mtg](https://msdprojectclear.org/12346mtg)**. Once you register, you will be sent the meeting link and further instructions on how to attend. If you register with your email, you will also get a reminder sent to you the day before the meeting.

If dialing in by phone, call this number: **312-616-6799** and when prompted, enter the **webinar ID: 815 6995 8243** and **password: 340265**. Participants using the dial-in option will not be able to submit questions during the meeting, however, we invite you to send questions to us via our website at **[msdprojectclear.org/12346](https://msdprojectclear.org/12346)**. We look forward to "seeing" you all on May 28! Following the meeting, you will receive a brief survey. If you could take a few minutes to complete the survey, your feedback will assist us in planning future public meetings.

### A Clear Solution

MSD Project Clear planners and engineers have designed a new project called McCutcheon and Thorndell Sanitary Relief (Project #12346). This project will ensure dependable service to our customers by replacing existing wastewater sewer pipe.

Additional information on the project can be found by visiting **[msdprojectclear.org/12346](https://msdprojectclear.org/12346)**. We appreciate your cooperation as we work together to improve water quality and reduce basement backups in your neighborhood.

Sincerely,

Sam Bush  
MSD Project Manager  
314-768-2778  
[Sbush1@stlmsd.com](mailto:Sbush1@stlmsd.com)

## VIRTUAL PUBLIC MEETING

**Wednesday, May 28**  
**6:00 p.m.**

**Register at [msdprojectclear.org/12346mtg](https://msdprojectclear.org/12346mtg)**

**Project Number 12346**